

## ABOUT US

**Mission Statement** We create inspiring upholstered furniture through innovative STYLE. COMFORT. and COLOR.

**Vision Statement** Passion to be the best in every area of our business drives our continued while sustainable growth. Our core focus is on our people, processes, and product. Outstanding customer service supports our network of retailers and designers. Cutting edge technology joins handmade craftsmanship in an environment that supports our local vendors and community. We are stewards of our craft and our environment as we bring innovative, desirable American-made custom upholstery to homes across America and abroad.

**Environmental Statement** We are committed to preserving the resources of our world for future generations. It is our goal to minimize the environmental impacts of our company through the continual improvement of waste reduction and the use of sustainable practices.

**Sustainable Story** Our frames are made from sustainably harvested hardwoods from the Appalachian mountain of the USA. A recent analysis by the USDA found our supplier's intensive forestry management has provided the region with a consistent increase in hardwood growth for the past 50+ years. This means your purchase has not and will not compromise the lumber needs of future generations.

We strive to minimize the environmental impacts of our facility through waste reduction and energy conservation. We carefully track our use of wood, foam, fabric, water, paper, batteries, cardboard, and aluminum to minimize waste and to maximize our recycling.

**Construction** Our North Carolina artisans have created the best in customized, bench-crafted upholstery since 1958. We utilize new processes and equipment while holding true to time-tested premium construction features.

Frames are made using 5/4" or thicker kiln-dried select hardwoods or engineered hardwoods from verified sustainable forests. Joints are double-doweled, glued, screwed and blocked on every corner or mortise and tenon construction for rigidity and strength.

Non-absorbent, odor-free polypropylene sheeting and steel strapping provide lasting support for rows of double-cone coil springs. Made from recycled steel, these springs are clinched to prevent shifting, then interlaced and hand-tied with fine twine in eight directions. Due to construction requirements, some pieces will have either sinuous springs or webbed-based construction.

All foam incorporates HR (High resiliency – 1.8 minimum density) BiOH polyols derived from natural, renewable soy beans. When compared to traditional petroleum based polyols, BiOH requires less non-renewable energy to manufacture, emits less global warming emissions, and reduces the industry consumption of petroleum. We offer a variety of seat and back cushion options with varying levels of support. Refer to the price list for both the style-specific standard seat/back cushion fill as well as charges for changing the standard seat/back cushion fill.

Artisans build your upholstery piece one at a time aligning fabric patterns from top-to-bottom and side-to-side with seamless continuity. Because each piece is individually crafted on a custom order basis, the dimensions listed are approximate and can vary due to fabric, internal filling, as well as the individual craftspeople involved with its manufacturing.

Styles featuring exposed wood can be customized using our selection of hand-applied finishes including any Benjamin Moore paint color.